RFP 23-009 Child Nutrition Point of Sale System Questions/Answers

Addendum #1

What is the current point of sale terminal hardware being used?

BISD is using Systems Design Software on Desktop computers with scanner and keypads.

Please describe the advantages in the eyes of the district for a strictly browser-based point of sale software.

The biggest advantage of a web-based system, in our opinion, is being able to access reports from anywhere as long as an internet connection is available.

Will the district consider a non-browser-based point of sale software if vendor can show advantages for it?

> 1. Ex) No limitations to browser cached data when no internet is available, no speed issues due very common browser-based viruses, etc.

BISD will consider a non-browser-based point of sale software if a vendor can show advantages for it, and the product meets the needs as determined by the District.

Is the requirement for the POS terminal to run entirely inside the browser a hard requirement?
BISD will consider a non-browser-based point of sale software if a vendor can show advantages for it, and the product meets the needs as determined by the District.

The RFP asks that the vendor provide necessary hardware. Is the district able to reuse the hardware that's currently utilized, or are you looking for a price quote for new hardware?

The current hardware is outdated. To ensure compatibility the District would prefer hardware be included in the proposal. If the vendor is not including hardware, it the proposal, we may coordinate with our technology department for a compatible solution.

Regarding PCI compliance, Skyward partners with multiple third-party PCI-compliant vendors. Would the district be open to those third-party payment integrations?

The District will review and make a determination if the third party vendors listed in the proposal meet the requirements of the District.